



National Flood Insurance Program (NFIP) Key Contacts

<p>Hawaii Department of Land & Natural Resources</p> <p>https://dlnreng.hawaii.gov/nfip</p>	<ul style="list-style-type: none"> • Flood Hazard Assessment Tool (FHAT) • County Floodplain Administrator Contacts • Wai Halana Blog
<p>Consumer NFIP Help Center 1-877-336-2627</p> <p>FEMA-FMIX@fema.dhs.gov</p>	<ul style="list-style-type: none"> • General NFIP Flood Insurance Information • Find a Flood Insurance Agent
<p>NFIP Insurance Carrier Toll Free Numbers</p> <p>https://nfipservices.floodsmart.gov/sites/default/files/Toll-Free%20Number%20by%20WYO_08_7_2018.pdf</p>	<ul style="list-style-type: none"> • Request Policy Changes • Insurance Agent Assistance • Underwriting Inquiries • Claims & Coverage Inquiries
<p>NFIP Outreach and Education Website</p> <p>https://www.floodsmart.gov</p>	<ul style="list-style-type: none"> • Risk Rating 2.0 Handouts • Agent Portal • Agent Webinars • Resource Library
<p>NFIP Technical Home Page</p> <p>https://www.fema.gov/flood-insurance</p>	<ul style="list-style-type: none"> • Risk Rating 2.0 Statistics & Technical Documents • Agent Flood Insurance Manual • Claims Adjuster Manual • Other Technical Information
<p>FEMA Publications Warehouse</p> <p>1-800-480-2520</p> <p>https://www.fema.gov/flood-insurance/outreach-resources</p>	<ul style="list-style-type: none"> • Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures
<p>FEMA's Office of the Flood Insurance Advocate</p> <p>https://www.fema.gov/flood-insurance/advocate</p>	

NFIP KEY WEBSITES

<p>FEMA Map Service Center</p> <p>https://msc.fema.gov</p>	<ul style="list-style-type: none"> • Flood Zone Address Look Up • Historical and Current Flood Maps • View Future Maps
<p>FEMA Maps 1-877-336-2627</p> <p>https://www.fema.gov/flood-maps</p>	<ul style="list-style-type: none"> • Requests to Change Your Flood Zone • Assistance Using the Map Service Center
<p>FEMA Home Page</p> <p>http://www.fema.gov</p>	<ul style="list-style-type: none"> • Plan, Prepare & Mitigate • Response & Recovery • Disaster Assistance Portal • FEMA Programs
<p>NFIP Statistical Reports</p> <p>https://nfipservices.floodsmart.gov/reports-flood-insurance-data</p>	<ul style="list-style-type: none"> • NFIP Statistics by State, County, & Community Level
<p>NFIP Data Visualization Tool</p> <p>https://www.fema.gov/data-visualization</p>	<ul style="list-style-type: none"> • Historical Flood Risk Data by State • Average Claim and Individual & Households • Program Payment by State • Federal Disaster Declarations •
<p>Open NFIP Policy and Claims Database</p> <p>https://www.fema.gov/about/reports-and-data/openfema</p>	<ul style="list-style-type: none"> • Individual NFIP Policy and Claims Records

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